1. SMART 21 will design and implement centralized standard business processes across the State.
2. The State of Nevada will align its business processes to the best practices inherent within SAP. Exceptions will be considered to accommodate legislative, fiscal, regulatory, or security requirements.
3. Emphasis on adoption of new processes, process improvements and efficiency are priorities.
4. Simplicity over complexity.
5. Design with rules versus exceptions.
7. Ensure accuracy, integrity, consistency and timeliness of data, and avoid duplicative data entry.
8. Define one system as the system of record for each data entity / transaction type.
9. The exchange of data will be addressed via a common set of technical standards to support integration with other applications.
10. Decisions should be made for the greater good of the State – putting individual agenda’s aside.